



A Public Buyer's How-To Guide for Navigating IAA's Vehicle Auction



REGISTER

- [Click here](#) to register online, or register in person at [any IAA location](#).
 - [Watch this video](#) to learn more about IAA's registration process.



BUY

- As a Public Buyer, you do not need a business license. You will be able to bid at facilities that are open to Public Buyers, on vehicles that can be sold to Public Buyers. Remember, even though a facility may open to the public, it does not mean that all inventory at the facility is available to Public Buyers.
- Bid online at IAAI.com or onsite at an IAA branch. Just make sure to check your branch's [Public Buyer requirements](#).
 - [Click here](#) to learn more about bidding at live auctions.
 - Look for the Public icon **P** on IAAI.com to find the vehicles available to Public Buyers.
 - [Click here](#) to learn more about bidding online.
- Place pre-bids online up to one hour (local time) before the auction with proxy representation of the winning pre-bid at the live auction.
- If you're interested in a vehicle that isn't available to Public Buyers, you may still be able to place bids through a Licensed Broker. Licensed Brokers are experienced buyers with the ability to help individuals and businesses purchase practically any vehicle from any IAA auction. They can also provide assistance with the transportation and shipping of vehicles to both domestic and international destinations.
 - For your convenience, we maintain a [list of approved Licensed Brokers](#).
- If you don't want to wait, you can purchase vehicles immediately between auctions with I-Buy FastSM. Just look for the I-Buy Fast icon when browsing our inventory on IAAI.com.
 - [Click here](#) to view our current I-Buy Fast inventory.
- For a complete list of IAA's public auctions, [click here](#).



PAY

- IAA offers flexible payment options:
 - Pay in person at any IAA location.
 - Mail your payment to Buyer Services or any IAA location.
 - Wire transfer your payment. [Click here](#) for instructions.
(In order to view the instructions, you must be logged in.)
- IAA accepts payment in five forms:
 - Cash (up to \$500/day).
 - Credit Card (up to \$250/day).
 - Cashier's checks.
 - Money orders.
 - Wire transfer.
- Payment is due by 4:30 p.m. local time on the second day after the auction. For example, if the auction is on a Monday, payment is due by 4:30 p.m. local time on Wednesday.



GET MY VEHICLE HOME

- Once purchased, standard IAA pickup policy allows auction day plus four business days to pick up vehicles. For example, if the auction is on a Monday, vehicles must be picked up by 4:30 p.m. local time on Friday to avoid storage charges.
- Some of our facilities offer outbound towing services should you need assistance transporting your vehicle(s). You'll also find a [list of independent transportation and shipping vendors](#) on [IAAI.com](#). These organizations may be able to help you move your purchases to their final destination – either across town, or across the ocean.
*Please confirm the location of your vehicle before contacting transportation vendors.



GET MY VEHICLE INSPECTED

- When photos are insufficient to determine the exact condition of a car, you may want to hire an inspector to perform a thorough vehicle inspection before your bid.
- A vehicle inspector can assess damage and provide you with the detailed information you need to bid with confidence.
- To see a list of vehicle inspectors, [click here](#).



SELL OR DONATE

- Looking to get rid of an old vehicle? We can help with that, too.
 - To sell a vehicle, check out [cars.iaai.com](#) or call 1.877.263.8102 for a hassle-free quote.
 - To donate a vehicle, visit [1Car1Difference.com](#) or call 1.877.557.1CAR.

Still have questions?

Check out the [FAQs](#) on IAAI.com, or contact Buyer Services at 1.877.937.4243.